



Telfusion Inc.
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Telfusion Return Merchandise Authorization Request Form

Company: _____

Billing Address: _____

City: _____ State: _____ Zip Code: _____

Contact Name: _____

Phone: _____ Fax: _____

Product: _____ Quantity: _____

Serial #: _____

Invoice #: _____ Invoice Date: _____

Reason for Return: _____

Requested Action: _____

Signature

Date

Printed Name

Title

Telfusion, Inc. reserves the right to replace, repair, or refund customers for returns only after products have been received, tested, and verified by Telfusion. Warranty period begins at the time of product purchase or shipment (whichever occurs first). Any products damaged in transit from improper shipping or packaging that are being returned to Telfusion Inc. from the customer will not be accepted. Product must be received by Telfusion, Inc. prior to expiration of the warranty period. Products returned after 30 days, or if all original parts are not present, will not be accepted. Serial numbers will be verified and any modifications, removal, or otherwise tampering with serial numbers and product identification information will invalidate warranty. All products returned must include an RMA number to be received by Telfusion, Inc. All shipping charges for products returned to Telfusion and their subsequent replacement shipping charges (if applicable) are the responsibility of customer.